



<u>Code</u>	<u>Service</u>	<u>Unit</u>	<u>Price (€)</u>
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HAM Gound Handling GmbH & Co. KG

A company of the group Hamburg Airport

Catalogue of Charges for Extra Services Ground Handling Effective: 1. May 2026

Charges for Extra Services

The special services listed below are carried out on request, provided that personnel, vehicles and equipment can be made available.

Special services are all special services provided by HAM Ground Handling GmbH & Co. KG (HAM GH) which are provided outside of existing contracts.

HAM GH shall only be liable within the scope of the statutory provisions, whereby liability for negligence, including gross negligence, shall be excluded; for non-merchants, liability for simple negligence shall be excluded. The Client shall indemnify HAM GH against all claims asserted against HAM GH by third parties on account of damage.

In addition, the provisions of the Airport User Regulations for Hamburg Airport shall apply.

The place of performance shall be Hamburg Airport.

Place of jurisdiction is Hamburg.

The minimum calculation unit is 20 minutes, unless a calculation unit is specified. Any units commenced will be charged in full.

The fees for special services are subject to the applicable value added tax.

All listed charges are net amounts. Value-added tax has to be paid in addition.



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All services listed here will be charged with a 20% surcharge if they are carried out on ramp 2 or 4.

1. Aircraft Handling Service

1.1 Ground Power Supply
(*plus Operating Personnel / Tractor Charge)

1102	Ground Power Unit 112V/400 Hz*	20 min.	39,69 €
1104	Air Starter	per start / max.15 Min.	272,16 €
1106	Heater excl. Ground Power*	20 min.	89,46 €
1110	Operating Personnel GPU	event	30,24 €
1115	Operating Personell Other Equipment	event	30,24 €

1.2. Transport Services / Equipment

1220	Delivery of Company Mail, Flight Documents and Valuables (Delivery to Carrier's Representative)	event	46.62 €
1221	Value-Transport	event	46,62 €
1222	Extra Bagagge Delivery	event	47,88 €
1219	Cargo Transport	event	70.56 €
1741	Provision for Carrier's Containers for Loading	container	44,10 €



Code	Service	Unit	Price (€)
1.3.	Loading and Unloading Equipment (incl. manpower)		
1302	Fork Lift Truck, up to 4 t	20 min.	144,90 €
1317	Fork Lift Truck, up to 12 t	20 min.	173,88 €
1305	Transporter for ULDs, 10 t	20 min.	123,48 €
1306	Transporter for ULDs, 7 t	20 min.	93,24 €
1308	Conveyor Belt, motorized	20 min.	68,04 €
1311	Highloader, up to 7 t	20 min.	180,81 €
1312	Highloader, up to 15 t	20 min.	217,98 €
1313	Highloader, up to 25 t	20 min.	315,00 €
1736	Exchange of Catering Equipment	event	on request
5024	Holdcheck, analogous to SGHA 11.2.3.6	event	50,40 €
1740	Loading of ULDs on Apron/ Loading of inbound ULD for outbound flight	ULD	60,48 €
1745	Walk-Out Assistance	event / 20 min	73,08 €
1746	Ramp Agent Services	event max. 60 min.	137,34 €
1747	Administration of ULDs	process	on request
1749	Storage of ULDs	unit / day	5,04 €



Code	Service	Unit	Price (€)
1.4.	Steps (* plus Operating Personnel / Tractor Charge)		
1400	Service Steps	20 min.	55,44 €
1401	Passenger Steps, up to 3.9 m*	20 min.	60,48 €
1404	Passenger Steps, up to 5.6 m*	20 min.	94,50 €
1402	Tractor Charge / Operating Personnel	event	31,50 €
1.5.	Toilet Service		
1510	up to 100 t MTOM	event	122,22 €
	> 101 t MTOM	event	171,36 €
1.6.	Water Service		
1520	up to 100 t MTOM	event	122,22 €
	>101 t MTOM	event	171,36 €
1.7.	Personnel Rates		
1700	Loader	20 min.	50,40 €
1710	Loader for Baggage Identification	20 min.	50,40 €
1720	Loader for Baggage Searching In the Baggage Sorting Area	20 min.	50,40 €
1730	Loader for Baggage Searching in the Aircraft	20 min.	50,40 €
1735	Loader for Reloading	20 min.	50,40 €
1739	customs screening per flight number	event	100,80 €



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1.8. Supply of Materials

On request, provided that the order is given in due time, the HAM Grolundhandling GmbH will supply materials required for handling, such as lashing ropes, planks, etc. Such materials will be charged to the carrier concerned, as special services rendered.

3300	Lashing Rope	5 m	16,38 €
3301	Plank	1 m	16,38 €
3302	Provision for Ballast Bags	25 kg piece	30,24 €
3312	Provision for Ballast Bags for Ferry Flights	25 kg piece	46,62 €
3310	Lashing Strap	piece	7,31 €

1.9 Winter Service

1805	Clear Ice Check	event	216,27 €
1806	Clear Ice Check (just visuell)	event	137,34 €

2. Services Transport Service

1202	Crew-Bus (Collective rides permitted)	10 min	41,79 €
1604	Aircraft Towing into or out of Hangar Up to 100 t MTOM	20 min.	171,36 €
1605	Aircraft Towing into or out of Hangar from 100 t MTOM up	20 min.	275,94 €



Code	Service	Unit	Price (€)
3112	Transport of UM on Apron Handing Over of UM to Carrier's Representative at Terminal Limits	event	25,20 €
4002	Pushback from 100 t MTOM up	20 min.	277,20 €
4002	Pushback up to 100 t MTOM	20 min.	170,31 €
4122	Towing of Aircraft on Apron from 100 t MTOM up	20 min.	277,20 €
4123	Towing of Aircraft on Apron from 100 t MTOM up with Towbarless Truck	20 min.	338,94 €
4122	Towing of Aircraft on Apron up to 100 t MTOM	20 min.	171,36 €
4123	Towing of Aircraft on Apron up to 100 t MTOM with Towbarless Truck	20 min.	230,16 €
5025	Installing and removing main gear pins before and after the gear change	event	100,00 €
3190	Aircraft securing after towing	Vorgang	44,10 €
4125	Towbar for Aircraft up to 40 t MTOW (depending on availability)	process	35,28 €
4125	Towbar for Aircraft up to 100 t MTOW (depending on availability)	process	42,34 €
4125	Towbar for Aircraft up to 220 t MTOW (depending on availability)	process	47,88 €
4125	Towbar for Aircraft from 220 t MTOW up (depending on availability)	process	55,44 €



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3. Cleaning Service

3.1. Interior Cleaning

In terms of aircraft servicing CATS offers a wide ranged cleaning program which takes in consideration every single customers wish. This might start with an tournaround cleaning leading trough an overnight cleaning and ending up with an “top-to-bottom” deep cleaning.

Our services range from specific tasks like leather cleaning, Disinfection of cabins and seats up to tasks such as seatcover change, carpet change, moving cabindividers or even rearranging the seatconversion.

Furthermore the storage and Laundry of Inflightmaterials such as headrestcovers, pillows or blankets can be arranged.

Do not hesitate to contact us anytime, we are at your disposal.

3.2 Other Cleaning Services

1491	Exterior Cleaning of Flight Deck Windows (up to 4,50m height)	per unit	69,60 €
1701	Special Service: Cleaner	20 minutes	20,00 €
1492	Transport of Waste excl. cleaning and possible disposal fee	per aircraft	57,69 €
	Interior disinfection	event	on request

4. Baggage Handling

1901	Overnight Check-In, incl. Storage and Dispatch	per flight	206,64 €
1903	Transport of Baggage inside the Terminal	piece	12,60 €



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1902	Exchange of Baggage Labels	piece	7,56 €
1905	Removal of DGR from the Luggage	piece	50,40 €
1751	BRS inbound	piece	0,45 €
1750	BRS outbound	piece	0,45 €

5. Airline Support (Hangar H)

Hangar Spaces for the Aircraft

Aircraft up to 50t MTOW, April-October (min 4 h)	per h	135,45 €
Additional Hours (from the 5 h)	per h	113,40 €
Aircraft up to 50t MTOW, November-March (min 4 h)	per h	186,48 €
Additional Hours (from the 5 h)	per h	163,80 €
Aircraft 50,1 – 90t MTOW, April-October (min 4 h)	per h	206,64 €
Additional Hours (from the 5 h)	per h	176,40 €
Aircraft 50,1 – 90t MTOW, November-March (min 4 h)	per h	277,20 €
Additional Hours (from the 5 h)	per h	238,14 €



Code	Service	Unit	Price (€)
	Aircraft 90,1 – 120t MTOW, April-October (min 4 h)	per h	249,48 €
	Additional Hours (from the 5 h)	per h	219,24 €
	Aircraft 90,1 – 120t MTOW, November-March (min 4 h)	per h	335,16 €
	Additional Hours (from the 5 h)	per h	280,56 €
	Aircraft 120,1 – 125t MTOW, April-October (min 4 h)	per h	309,88 €
	Additional Hours (from the 5 h)	per h	219,24 €
	Aircraft 120,1 – 125t MTOW, November-March (min 4 h)	per h	362,88 €
	Additional Hours (from the 5 h)	per h	280,98 €
	Aircraft > 125t MTOW, April-October (min 4 h)	per h	618,66 €
	Additional Hours (from the 5 h)	per h	515,34 €
	Aircraft from 125t MTOW up, November-März (min 4 h)	per h	724,50 €
	Additional Hours (from the 5 h)	per h	682,92 €
	Tow into hangar up to 100t MTOW	event	223,02 €



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	Tow into hangar > 100t MTOW	event	312,48 €
	Tow out of hangar up to 100t MTOW	event	223,02 €
	Tow out of hangar > 100t MTOW	event	312,48 €
	Brakeman		on request
	Fixed Ground Power Unit	per h	143,64 €
	Fixed high-power 125 AA	per h	309,96 €
	Potable Water System Sanitization	event	75,00 €



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5. Basic handling as a package, flat rate

Ramp Handling as a package: Content

The following table defines the type and scope of the services included in the basic package during the standard handling time.

The standard handling time within the meaning of the contract is scheduled turnaround time (STA to STD). The maximum is from ATA to ATA plus one hour and from STD minus one hour to STD, unless otherwise agreed. In the event of delays, the minimum turnaround time is the standard processing time.

Services outside the standard handling time are billed as special services and must be proven.

The services according to the standard package are based on the service descriptions in the IATA Standard Ground Handling Agreement.

AHM 613 Annex A	Term
3.1.1	Baggage Handling
(a)	in baggage sorting area
3.1.4	Prepare for delivery onto flights
(a)	bulk baggage
(b)	ULDs
3.1.5	Establish the number and/or weight of
(a)	bulk baggage
(b)	ULDs
	and provide the load control unit with the information
3.1.6	Offload
(a)	bulk baggage
(b)	ULDs
3.1.7	Deliver to claim area
(a)	baggage
(b)	out of gauge (OOG)
3.1.8(a)	Transfer baggage
(1)	sortation of transfer baggage
(2)	Zuführung (Transferband)
3.1.9	Handle crew baggage
3.3.1	wheelchocks
(a)	Provide
(b)	Position and/or remove

