



# **Schedule of Fees & Charges for Special Services**

**(excl. ground handling services)**

**Effective as of 1<sup>st</sup> September, 2020**

Flughafen Hamburg GmbH Service Fees  
Postfach  
D-22331 Hamburg



## **Fees & Charges for Special Services**

The special services listed below are provided upon request, provided personnel, vehicles and equipment can be made available to do so.

Special services include all services performed by FHG which are not covered by existing contracts.

FHG's liability is restricted to that which is legally prescribed, whereby liability for negligence, including gross negligence, is excluded; where the customer is a private person, liability for simple negligence is excluded. The company indemnifies FHG from all damage claims made by third parties against FHG.

The provisions of the Airport Usage Regulations for Hamburg Airport also apply.

The place of fulfilment is Hamburg Airport. The

competent jurisdiction is Hamburg.

Where no unit of sale is listed, the minimum chargeable time shall be 20 minutes. Incomplete units shall be charged in full.

Charges for special services are subject to value added tax at the applicable rate.

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<i>Code</i>	<i>Funded</i>	<i>Unit</i>	<i>euro</i>
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## 1. Services from General Aviation Terminal (GAT/GFZ)

### 1.1. Deployment of Equipment

When services listed under points 1 to 4 are requested, a surcharge may be levied for operations outside of the ground handling aprons (see Catalogue of Special Ground Handling Services)

1105	Battery truck 12, 24, 28 V (incl. operator)	20 minutes	33.00
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### 1.2. Towing aircraft into or out of hangar, incl. provision of tugs on Apron 4

1600	up to 2.0 t MTOM	instance	13.00
1600	over 2.0 t MTOM up to 10.0 t MTOM	instance	22.00
1600	over 10.0 t MTOM	instance	32.00

### 1.3. Aircraft towing (from/to apron 1,2,4 and Lufthansa aprons 5 and 6) not covered by 1.2, incl. entry to or exit of hangar as appropriate

1622	up to 2.0 t MTOM	instance	47.00
1623	over 2.0 t MTOM up to 10.0 t MTOM	instance	84.50
1624	over 10.0 t MTOM	instance	100.50

### 1.4. Water supply and drainage for aircraft washing

1630	up to 3.0 t MTOM	flat rate	16.00
1631	from 3.0 t MTOM	flat rate	32.00

### 1.5. Transport

1240	Shuttle between GAT and Apron 2 and vice versa	instance	9.00
1241	Shuttle between GAT and other airport buildings	instance	19.50
1242	Guidance	instance	38.50

### 1.6. Personnel hourly rates

1709	General Aviation Terminal employee	20 minutes	30.00
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### 1.7. Copies / printing

1244	Photocopies and/or printouts from GAT Control Centre	per page	0.50
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### 1.8. Hangaring

An hourly ground rent ("Hangar Charge") is to be paid to the Airport for the storage of aircraft in hangars at the Airport. The amount of the ground rent (Hangar Charge) is calculated according to:

- the approved maximum take-off mass,
- the duration of hangaring,
- the hangar and
- the season.

The rent (Hangar Charge) for hourly hangaring of aircraft, regardless of rental category, is for

	April to September		October to March	
	Hangar F, K	Hangar L	Hangar F, K	Hangar L
per hour or part thereof for MTOM between 1,000 kg and 5,000 kg	€ 0.77	€ 0.77	€ 1.13	€ 0.82
per tonne (or part thereof) for sixth and subsequent tonnes MTOM	€ 0.52	€ 0.52	€ 0.72	€ 0.57
Minimum Hangar Charge	€ 12.90	€ 12.90	€ 15.50	€ 14.50

There is no general guarantee of hangar availability. For information on hangar availability, contact the General Aviation Terminal by telephone on +49 40 5075 1713 or +49 40 5075 1715.

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## 2. Services from Passenger Services

### 2.1. VIP / CIP support

3105	VIP / CIP support for first person, incl. lounge usage (also applies to transit usage)	instance	218.49
3106	per subsequent person	person	71.43
3118	Rental of VIP parking space	4 hours	33.61
		full day	67.23
3124	Daily ID Pass	per pass	17.65

### 2.2. Other Services

3097	Hire of Airport Business Lounge	up to 4 hours	226.89
		per additional hour	50.42
		full day	378.15
3103	Usage of Airport Lounge (Airport Plaza)	person	29.41
3113	UM support	child	18.49
3119	Provision of mobile counter (incl. 4 Daily ID Passes; for 5 <sup>th</sup> and subsequent passes: €17.65 nett per pass)	day	302.52

### 2.3. Personnel hourly rates

1718	Operations Manager – Passenger Services		on request
1719	Staff – Passenger Services		on request

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### 3. Services from Airport in Miniature (model show)

#### 3.1. Visitor service/special services

*Model show presentation:*

3400	adult	4.62
3401	child up to 14 years	2.94
3425	disabled person	3.36
3402	student	3.78

*For groups of 15 or more persons, subject to appointment:*

*presentation of model show and apron tour:*

3403	adult	11.76
3404	child up to 14 years	8.40
3426	disabled person	9.24
3405	student	10.08

*Presentation of model show and apron tour including visit to airport fire station:*

3406	adult	15.13
3407	child up to 14 years	11.76
3427	disabled person	12.61
3408	student	13.45

*Only tour:*

3409	adult	9.24
3410	child up to 14 years	6.72
3428	disabled person	7.56
3411	student	8.40

<i>Code</i>	<i>Funded</i>	<i>Unit</i>	<i>euro</i>
<i>Tour and visit to airport fire station:</i>			
3429	adult		12.61
3430	child up to 14 years		10.08
3431	disabled person		10.92
3432	student		11.76
3433	Exit ticket from coach parking	item	7.56
3423	Service and postage fee	per voucher	4.12
<b>3.2. Special events</b>			
3412	Parking vouchers	item	12.00
3413	Room hire – model show and bistro	up to 2 hours	390.00
3414		up to 4 hours	600.00
3415		up to 10 hours	1,200.00
3434	per additional hour		120.00
3416	Flat rate for model show multimedia equipment	hour	45.00
3417	Model show presentation	up to 40 persons	180.00
3418		41 – 80 persons	360.00
3419		81 – 120 persons	550.00
3420	Tour flat rate (max. 40 persons)	bus	470.00
3421	Tour flat rate with visit to airport fire station (max. 30 persons)	bus	570.00
3435	Organisation and handling	hour	80.00
3436	High table with cover	item	30.00
3437	Exclusive tour in Leader Vehicle (max. 5 persons)	hour	167.23



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<b>4. Services from Traffic Services</b>			
1204	Leader Vehicle ("Follow Me")	20 minutes	32.00
3602	Special officer	20 minutes	50.00
<b>5. Services Film/Photo</b>			
<b>5.1. Prices for photo shootings</b>			
3200	Location for photo shootings (FA)	30 minutes	90.00
3200	Location for photo shootings (FA)	30 minutes	160.00
3202	Location for photo shootings (FHK)	30 minutes	90.00
3202	Location for photo shootings (FHK)	30 minutes	160.00
3204	Accompaniment/organisation 100.00	30 minutes	
3208	Location for photo shootings (FR)	30 minutes	90.00
3208	Location for photo shootings (FR)	30 minutes	160.00
3215	Location for photo shootings (FC)	30 minutes	90.00
3215	Location for photo shootings (FC)	30 minutes	160.00
	Setting up / clearing up for photo/film	30 minutes	80.00
<b>5.2. Extras</b>			
3120	Electricity	day	120.00
3203	"Ecoflex" equipment trolleys	day/item	10.00
3212	Hire of rooms for dressing/make-up	day	120.00
	Setting monitors/displays based on work required.		3220

All supplementary services are subject to availability. Supplementary services not listed will be charged according to work required for personnel and equipment.

Shootings for news and current affairs are not subject to charge. Should supplementary services be required, extra billing will take place.

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## 6. Services from Airport Fire Brigade

### 6.1. Personnel hourly rates

1715	Emergency paramedic (NotSan)	30 minutes	37.50
1703	Firefighter ( F M )   Rescue paramedic (RS) 30 minutes		32.00
1704	Paramedic (RA)	30 minutes	35.50
1705	Fire chief (BM)	30 minutes	41.50
1706	Fire inspector (BI)	30 minutes	
47.00 1707		Fire brigade management	
	according to work required		

### 6.2. Vehicles excluding personnel

1806	Sweeper (KG)		depending on work required
1820	Advance fire tender (VLF), Large crash tender (GTLF)	30 minutes	198.00
1821	Rescue tender (HLTF), Equipment vehicle (RW)	30 minutes	64.00
1822	Rescue ladder vehicle (RTF)	30 minutes	127.00
1823	Command vehicle (ELW, ELF)	30 minutes	24.00
1824	Rescue vehicle (RTW)	30 minutes	35.50
1825	Transport vehicle (TPF)	30 minutes	24.00

### 6.3. Material

1807	Oil binder	1 kg/litre	2.10
1808	Chemical binder	1 kg/litre	23.00
1809	Disposal of water-hazardous substances	1 kg/litre	2.60
1811	Water	1 m <sup>3</sup>	2.60

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<b>6.4. Combined deployment including personnel</b>			
1830	1 <sup>st</sup> convoy ( 1 VLF   3 GTLF   1 RTF)	30 minutes	1,107.50
1831	2nd convoy (1 HTLF   1 RW   1 RTW)	30 minutes	371.00
1832	Airport Fire Brigade – complete (1 ELF   1 <sup>st</sup> convoy   2 <sup>nd</sup> convoy)	30 minutes	1,596.50
<b>6.5. Handheld fire extinguishers/First aid kits</b>			
1850	Handheld fire extinguisher	item	on request
1851	Maintenance of handheld fire extinguisher	item	on request
1849	Installation of handheld fire extinguisher	item	depending on work required
1855	Repair/replacement parts for handheld fire extinguisher	item	depending on cost/work required
1860	First aid kit with initial supplies	item	84.50
1861	Installation of first aid kit	item	depending on work required
1862	Replenishment of first aid kit supplies	item	depending on items consumed
<b>6.6. Visitor service</b>			
1863	Visit to fire station (group size on request, max. 30 persons/group)	person	7.00



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## 7. Security services

### 7.1. Security

4797	ID Pass Reader – hire	month	38.50
4827	Alarm activation at Security Coordination (LES) (monthly standing charge)	month	30.00
4805	Alarm response	30 minutes	16.00
4806	Alarm response (night-time surcharge)	30 minutes	3.50
4807	Alarm response (Sunday surcharge)	30 minutes	8.00
4808	Alarm response (public holiday surcharge)	30 minutes	16.00

### 7.2. Personnel

4830	Provision of security officer	60 minutes	37.50
4932	Provision of security officer with motor vehicle	60 minutes	45,00
4790	Security officer (night-time surcharge)	60 minutes	8.00
4791	Security officer (Sunday surcharge)	60 minutes	21.00
4792	Security officer (public holiday surcharge)	60 minutes	39.00

### 7.3. Trustworthiness Clearance Check (Background Check)

4825	Trustworthiness Clearance Check (collected on behalf of Department of the Economy)	instance	46.50
4831	Processing fee for Trustworthiness Clearance Check	instance	11.50

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#### 7.4. ID Pass Administration

4810	Encoded permanent ID (validity of 5 years)	item	29.50
4815	Replacement permanent ID when lost	item	39.00
	Protective cover for encoded permanent ID / transparent hard plastic, simple, issued with initial pass	item	free
4818	Protective cover for permanent ID	item	2.60
4793	Protective cover for permanent ID – double	item	2.60
4794	Lanyard for ID pass protective cover	item	2.60
4811	Service ID grey / cardboard (operating area, more than 1 day)	item	5.50
	Day pass green / cardboard, for 1 day (1 x within 4 weeks)	item	free
4931	Tradesperson certification	item	6.50

#### 7.5. Vehicle permits

4923	Day vehicle permit	day	8.65
4924	New application for vehicle permit including airside-landside transit	item	31.20
4925	Extension to vehicle permit	item	16.50
4926	New application for vehicle permit without transit	item	31.20
4928	Daily flat rate for encoded vehicle permit	day	0.65
4814	Apron Driving License	item	8.65

## 8. Other Services

### 8.1. Long-term parking of aircraft in the course of the corona pandemic

In the context of the so-called "corona crisis", the airline can apply to Flughafen Hamburg GmbH for permanent parking. Approval takes place after a corresponding availability check. The following daily rates apply to permanent parking at Hamburg Airport from an uninterrupted standing time of three days per day or part thereof:

MTOM [t]	Charge per Day [EUR/aircraft/started day]
bis 5,7	20,- EUR
> 5,7 bis 10,0	30,- EUR
> 10,0 bis 30,0	80,- EUR
> 30,0 bis 52,5	100,- EUR
> 52,5 bis 79,3	110,- EUR
> 79,3 bis 125,0	155,- EUR
> 125 bis 245,0	400,- EUR
> 245,0 bis 355,0	600,- EUR
> 355,0 bis 440,0	700,- EUR
> 440,0	800,- EUR